

## **CODE OF CONDUCT – WIRRAL GOLF CLUB**

**Wirral Golf Club is committed to providing an environment that is free of discrimination, harassment and intimidation for members, employees and guests. Members, guests, staff and visitors are all reminded that an acceptable standard of behaviour must be maintained at all times, both on the course, within the clubhouse, car park and surrounding areas.**

### **On the course:**

All golfers must:

- Avoid slow play by applying “Ready Golf” principles, allowing other golfers to play through as appropriate, waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front. (See Pace of Play Policy)
- Adhere to R&A and local rules of the course.
- Demonstrate fair play both on and off the course
- Show the necessary respect to fellow golfers at all times, this incorporates no shouting/swearing/misuse of equipment/aggressive behaviour.
- Always follow established golf etiquette respecting the course, such as:
  - Repairing pitch marks, divots, raking bunkers,
  - Adhere to the dress code.
  - Keeping your phone switched to silent.

### **In the clubhouse:**

Members, guests and visitors and staff are reminded that:

- Any form of discrimination, harassment or intimidation is regarded as unacceptable behaviour.
- The use of foul or abusive language such as swearing has no place in the clubhouse and any person heard using unacceptable or offensive language will be asked to either stop or leave the premises. Where someone is noticed to be consistently using bad language after being warned then their continued membership/access to the club will be reviewed accordingly. Banter which offends is not banter.

**Any person having cause to raise a complaint relating to the Code of Conduct should submit their complaint in writing to the Club Manager (Bye law 13).**